

RESOURCE LIBRARY STRUCTURE & ORGANISATION Job Description

CODE:	02.04.005			
EDITION:	1			
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Title:Driver职位司机

Department: Executive Office

部门 行政办公室

Hierarchy: Reporting to Executive Secretary

汇报对象 行政秘书

Direct Subordinates:N/A直接下属不适用

Indirect Subordinates:N/A非直接下属不适用

Category: L7

级别

Scope / 职能范围:

• To provide the Executive Office and all related departments with necessary transport. Drive vehicle for staff transport or pick up and deliver items. 为行政办公室以及相关部门提供必要的交通支持。驾驶班车为员工提供交通,接收以及运送物品。

Responsibilities and Obligations / 责任及义务:

- Efficient and appropriate use of the vehicle and all the resources inside this 高效并恰当使用酒店车辆以及车内资源。
- Running, maneuvering, navigating, or driving vehicles: 操作,指挥或驾驶车辆时:
- To transport the General Manager safely and comfortably. 确保总经理安全及舒适出行。
- To ensure the vehicle is kept in a clean condition internally and externally. 确保车辆内外部的清洁。
- To carry out weekly checks of engine oil, radiator coolant and tire pressures. 每周对车辆机油,水箱冷却剂以及轮胎气压进行检查。
- To take the vehicle for regular servicing and maintenance. 将车辆送至指定地点进行日常的维护及保养。
- Using hands and arms in handling, installing, positioning, and moving materials, and manipulating things.

在处理、安装、定位、移动及操纵用具设备时使用双手及双臂。

- To carry items/documents to and from the vehicle and store them safely. 安全存放放入车内的物品/文件或从车内取出的物品/文件。
- Entering, transcribing, recording, storing, or maintaining information in written or oral form: 以书面或者口头的形式登记,转录,储存或维护信息。
- To maintain accurate records of all journeys. 准确维护出行记录。
- To confirm receipt and delivery of item in written form.



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将物品收发情况记录在册

Security, Safety and Health / 保障,安全及健康:

- Maintains high confidentiality in regards to passenger privacy.
 关于乘客隐私保持高机密性
- Reports any suspicious behaviour of guests and staff to the General Manager and Security. 如遇客人或员工有任何可疑行为,及时向总经理及安保部门反映。
- Notifies housekeeper regarding lost and found objects.
 遇到任何遗失物品,及时告知客房部。
- Ensures that all potential and real hazards are reported appropriately immediately. 适时及时的报告任何潜在或真实的危险。
- Fully understands the hotel's fire, emergency, and bomb procedures. 熟知酒店火灾,紧急情况以及爆炸疏散预案。
- Follows emergency procedures to provide for the security and safety of guests and employees. 遵守所有紧急疏散预案,以保证客人及员工安全。
- Works in a safe manner that does not harm or injure self or others. 以文明安全的方式工作,避免伤及自身及它人。
- Anticipates possible and probable hazards and conditions and notifies the Manager.
 预见可能的危险或情况,并及时告知管理人员。
- Maintains the highest standards of personal hygiene, dress, uniform, appearance, body language and conduct.

保持最佳个人卫生,着装,仪容仪表,肢体语言及行为。

- <u>Competencies / 能力要求:</u> Good command of English (verbal). 良好的英文能力(口语)
- Good knowledge of local roads and locations, vehicle maintenance and good driving skills. 了解当地路况信息以及地图,良好的车辆养护以及驾驶技巧。

Interrelations / 相互联系:

Contact with all the departments and staff, occasionally external staff when picking up documents. 与各部门,酒店员工以及相关外界收文单位员工保持联系。

Work Conditions / 工作条件:

Regular hours with extra times occasionally. 日常工作时间,偶尔伴有加班。



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Date 日期	:					
Reviewed By 审核人	:	_				
Approved By 审批人	:					
Ι		understand and agree t	to the above Job	Description and	that as a Policy o	of XYZ
Hotels & Reso	rts, it is	the responsibility of all	Employees, to b	e both willing to	teach, in order	to help
colleagues reac	h their f	full potential and willing	g and accepting to	learn, in order	to progress and ir	nprove
personal abiliti	es, resul	ting in maximum guest s	atisfaction.			
本人	己	了解并认可以上岗位职	?责,并知晓此岗	局位职责将作为活	每拉尔百府悦酒	店的政
策方针。乐于	教授及是	乐于并接受学习是所有	员工的职责。教	授将帮助我们的	」同事发挥他们自	身最
大的潜能;乐	于并接受	受学习将发展并提升个	人技能。两者的	最终目标是谋求	表大的客人满意	態度。
Employee Sig	nature			Date		
员丁签字				日期		